

System Management - Failure handling result management

Overview

Failure handling result management provides a function to register failure handling details and inquire handling results when a failure occurs.

Description

- **Failure handling result management** provides functions of registering, modifying, deleting, inquiring and inquiring lists of failure application information to manage failure handling results.

① Failure handling list inquiry: inquire information defined as failure handling in the order of registration time and display the result on the screen.

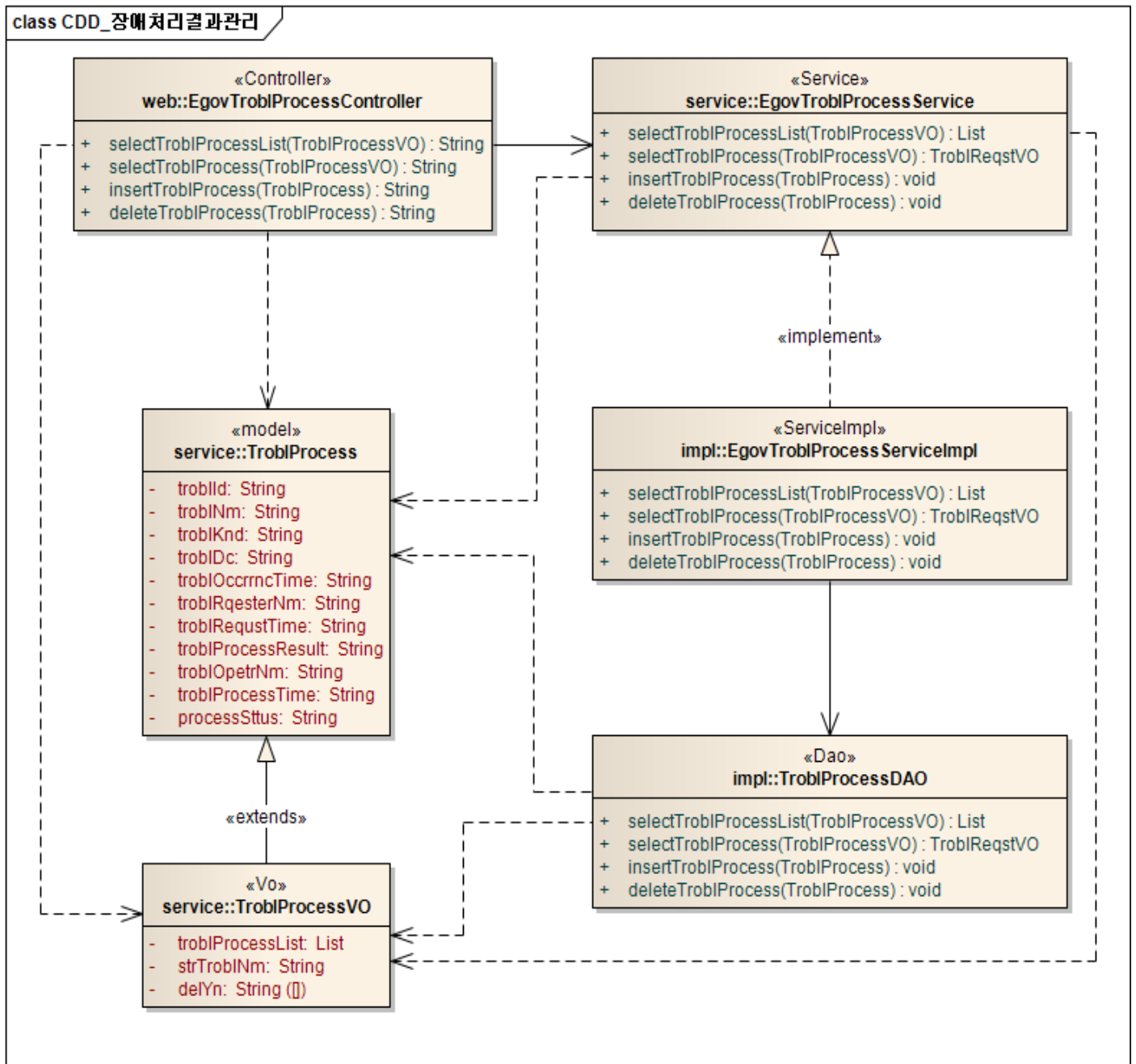
② Failure handling result registration: register failure handling result and inquire results.

Related sources

Type	Target source names	Notes
Controller	egovframework.com.sym.tbm.tbp.web.EgovTroblProcessController.java	Failure handling result information management Controller class
Service	egovframework.com.sym.tbm.tbp.service.EgovTroblProcessService.java	Service interface for failure handling result information management
ServiceImpl	egovframework.com.sym.tbm.tbp.service.impl.EgovTroblProcessServiceImpl.java	Service implement class for failure handling result information management
DAO	egovframework.com.sym.tbm.tbp.service.impl.TroblProcessDAO.java	Data processing class for Failure handling result information management
Model	egovframework.com.sym.tbm.tbp.service.TroblProcess.java	Model class for Failure handling result information management
VO	egovframework.com.sym.tbm.tbp.service.TroblProcessVO.java	VO class for failure handling result information management
JSP	/WEB-INF/jsp/egovframework/sym/tbm/tbp/EgovTroblProcessList.jsp	jsp page for failure handling result information list inquiry

JSP	/WEB-INF/jsp/egovframework/sym/tbm/tbp/EgovTroblProcessRegist.jsp	jsp page for failure handling result information registration
XML	/egovframework/sqlmap/com/sym/tbm/tbp/EgovTroblProcess_SQL_*.xml	Failure handling result information QUERY XML

Class Diagram



Related Tables

Table name	Table name (English)	Note
Failure information	COMTNTROBLINFO	When system failure occurs, manage failure detail information.

Related Screen and Execution Manual

Failure handling list inquiry

Action	URL	Controller method	QueryID
Inquire	/sym/tbm/tp/selectTroblProcessList.do	selectTroblProcessList	"troblProcessDAO.selectTroblProcessList"
			"troblProcessDAO.selectTroblProcessListTotCnt"

10 failure handling lists are retrieved per page and paging is carried out every 10 page. The search condition is failure name.

⊙ 장애처리 관리
장애명 :
조회

장애ID	장애명	장애종류	장애발생시간	등록자	처리상태
TBM_00000000000000045	화재	화재	2010-09-23 00:00:00	홍길동	요청
TBM_00000000000000044	홍수 장애	홍수	2010-09-21 00:00:00	홍길동	요청
TBM_00000000000000043	서비스 장애	어플리케이션 장애	2010-09-28 02:00:00	홍길동	요청
TBM_00000000000000041	모니터링장애	모니터링 장애	2010-09-13 00:00:00	홍길동	요청
TBM_00000000000000019	정전으로 인한 시스템 장애	정전	2010-09-10 03:59:02	홍길동	요청
TBM_00000000000000015	랜선 절단	하드웨어 장애	2010-09-02 10:00:00	홍길동	완료
TBM_00000000000000014	네트워크 다운	네트워크 장애	2010-09-03 08:44:08	홍길동	완료
TBM_00000000000000013	디스크 Full	네트워크 장애	2010-09-02 04:00:00	홍길동	요청

Inquire: retrieve registered Failure handling target list.

Inquire in detail: to register failure handling result, select failure ID to move to **Failure handling result registration**.


Failure handling result registration

Action	URL	Controller method	QueryID
Register	/sym/tbm/tp/addTroblProcess.do	insertTroblProcess	"troblProcessDAO.insertTroblProcess"
Delete	/sym/tbm/tp/removeTroblProcess.do	deleteTroblProcess	"troblProcessDAO.deleteTroblProcess"

Enter and register the property information of failure handling result.

⊙ 장애처리결과 등록

장애ID *	TBM_00000000000000013
장애명 *	디스크 Full
장애종류 *	네트워크 장애
장애설명 *	디스크 Full
장애발생시간 *	2010-09-02 04:00:00
장애등록자 *	홍길동
장애요청시간 *	2010-09-02 10:00:00
처리상태 *	요청

처리결과 *	<input type="text"/>
처리시간 *	<input type="text"/>  <input type="text"/> 시 <input type="text"/> 분 <input type="text"/> 초
처리자 *	<input type="text"/>

Register: to register failure handling result, enter the property of failure handling result and press **Register button** at the bottom.

Delete: to delete registered Failure handling result, press **Delete button** at the bottom.

List: move to the Failure handling list inquiry screen.